

ASSA Recognition Award

CATEGORY	:	Transformation Recognition Award
ORGANISATION	:	National Fund for Veterans (NFV), Cambodia
CONTACT PERSON	:	Name: Nix Dipaul; Assistant Director of NFV Email: dipaulnix@gmail.com
NAME OF PROJECT	:	Faster Information Gathering and Data Collection through cooperation with the Cambodia Veteran Association (CVA)
OBJECTIVE AND NATURE OF PROJECT	:	Cooperation with the Cambodia Veteran Association (CVA) allows NFV to access faster and reliable information through the CVA's information flow with the local authority. Through a new means of information gathering, NFV could easily identify those who fail to report the death of the pensioners, thus resulting in better information management and financial cash-flow system within the institution.
WHY IT SHOULD BE RECOGNISED	:	The project has transformed the whole information flow within the institution from the traditional, manual bureaucratic reported process to the online information running daily. The accomplishment of the project resulted in many positive institutional changes such as: 1. Funeral allowance disbursement to the survivors is done a lot faster. Arranging the Cambodian traditional funeral is very crucial and costly as well, and that is why being able to deliver the benefit to the survivors during that period would be very essential. We strive to make sure that the benefits are paid at the time when they are needed most. 2. The improvement in the effectiveness of the overall information management system. The faster we get the pensioners death report, the faster we could block their monthly pensions and then proceed the dependents into the survivor scheme. 3. Eventually, the enhancement in the system would allow us to avert the situation which the dependents avoid declaring the death of their spouse so they could continue to enjoy the monthly pension. This contributes to a remarkably efficient fund allocation which demands accountability and promotes transparency for the overall system.
SUMMARY OF THE PROJECT	:	Cambodia Veteran Association (CVA), established on 21 st June of 2007, was created with the objectives to uphold the roles of veterans to be worthy of the good deeds they had done in the past for the cause of the nation, protect the rights and interest of the veterans, raising the living condition of the veterans and foster solidarity among CVA's members. Having current Prime Minister

	Samdach Akka Moha Sena Padei Techo Hun Sen as the President, it holds massive power and has local offices in almost every commune and district within the overall 25 provinces in Cambodia. Their cooperation with local authority is substantially strong that it allows the CVA to obtain any information related to the veterans; in our case would be the death of the pensioners. CVA would later share the information with NFV via an online platform where every province would report their information daily. The cooperation with CVA was formed with the direction to reduce the bureaucratic method of handling death benefits. The previous system of information gathering related to the death of the pensioners would take up to months to be reported while the new one would take the longest by a week since it enables NFV to process the data tremendously faster. The overall gain of the partnership would be the better executive in fund allocation and management system.
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